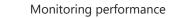


Key Performance Indicators

Attribute	Metric	YTD Goal	YTD Actual	Status
Safety	Average Safety Meeting Attendance (%)	>= 80.00	82.95	✓
Reliability	System Average Interruption Duration Index (SAIDI; min/yr)	< 54.750	41.787	√
	System Average Interruption Frequency Index (SAIFI, outages/member-yr)	< 0.727	0.467	√
	Average System Availability Index (ASAI, %)	> 99.986	99.989	√
Finance	Financial Health Score	>= 100.00	251.86	√
	YTD Operating Margin (% of Revenue)	>= 1	4.40	√
	Cash Reserves (% of Operating Costs)	16 - 20	18.90	√
	Debt Financing (% of Equity)	<= 100	74.88	√
	Modified Debt Service Coverage (MDSC)	>= 1.35	3.59	√
	Operating Times Interest Earned Ratio (OTIER)	>= 1.50	2.78	√
	Equity (%)	45 - 50	52.48	√
Beneficial Electrification	EV Sales (kWh)	>= 517878	580608	√
Information Technology	Average Critical System Uptime (%)	>= 99.9	99.940	√



Meeting or exceeding performance goal



Not on track to meet performance goal

Date Range: 01/01/2021 - 09/30/2021



Highlights: Executive Report







Broadband Meetings

Coordinated broadband meetings with SWCCOG, La Plata and Archuleta Counties, and SUIT to discuss fiber partnerships and to develop a plan for future funding.



Partial Contract

Worked with LPEA staff and consultants to review and evaluate RFP submissions. Presented findings to the Finance and Audit Committee, the Committee of the Whole, and the board at the September board meeting.





Economic Alliance Summit

Spoke on a panel with other women leaders in our community about COVID, morale, and ways to rehumanize the workplace.

Highlights: Be safe and excellent in all we do







Accidents and Incidents





COVID-19 Cases

Highlights: Keep the lights on







Lost Valley of the San Juans Project

Crews reached the halfway point on the Lost Valley of the San Juans cable replacement project. We hope to have the remainder completed in November.



Emergency Repair

Initiated another emergency underground cable replacement in Hillcrest to improve reliability.

Highlights: Source clean, local, low-cost power







Transmission Negotiations

Held productive discussions with Tri-State on transmission accessibility for a partial requirements power supply contract



Buy Down Payment

Met with various parties to discuss financing options for a potential BDP, identified a preferred option, and presented the 10-year financial forecast to that party.

Highlights: Be a trusted community partner







Member Appreciation Lunches

Served more than 1,000 meals at LPEA's 2021 Member Appreciation Lunches in Durango and Pagosa Springs.



Electric Heating Tech Webinar

Hosted the third webinar in our beneficial electrification series on <u>electric heating technology</u>, with more than 100 registrants and 60 participants.



Highlights: Maintain strong financial health







New Record

Hit a record low for delinquent accounts - both in dollars (\$1,643) and in percentage of total accounts receivable (0.016%).



10-Year Financial Forecast

A new 10-Year Financial Forecast was prepared and presented to the Board at the Committee of the Whole meeting.

Highlights: Prepare for the future





BE League Grant

Awarded grant funding to conduct a grid-interactive air-source heat pump water heater pilot project with a select number of income-qualified members in LPEA's service territory.

Fiber Expansion

Extended fiber connectivity to LPEA's Tamarron substation. This eliminates a problematic communications link and enables more reliable control of the substation.